

**Statement of Purpose**

**Netherton**

Manager

Lesley Gordon

**Netherton**

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**1. Contact Details**

**Registered Home Details**

**Netherton**

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Cumnock

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**Responsible Individual:**

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**Registered Provider**

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**2. Caring for Children**

**a) Spark of Genius ~ Aims and Objectives**

We aim to function as one coherent residential child care system; with consistent policies, practices, procedures and management across all of our homes.  As part of this system, we will deliver care to the standards set out in the National Care Standards.

We can provide care for a group of up to five young people, on a medium or long term basis.
In all cases, our overall **Aim** is to provide care which:

* Helps a young person to make sense of past experiences and to develop coping strategies to deal with these.
* Provides young people with positive, stimulating and enjoyable experiences.
* Helps young people (and wherever possible their families/networks) to plan towards and achieve a positive and successful future.

Our **Objectives** are:

* To provide each individual young person with the highest quality of care and support achievable.
* To promote young people's self-confidence and self-esteem within a framework of equal opportunities and anti-discriminatory practice, recognising their individual potential and needs.
* To safeguard young people and promote their welfare, including positive health care and health education.
* To promote educational opportunities and achievement.
* To promote young people's contact with their families, unless this is clearly and explicitly determined not to be in their best interests.
* To promote young people's integration with the wider community/supportive networks.
* To assist with the preparation for all young people for an independent and fulfilling adult life.
* To work effectively as part of a multi-disciplinary helping team to ensure that the best interests of the young people and their families are met.
* To advocate on behalf of young people to assist them in achieving their potential

We are able to offer a truly integrated and holistic approach to service delivery and we are fully committed to:

* Adapting new and emerging practice models and assessment frameworks.
* The implementation of best practice and learning from research, theory and developments in the field of residential child care and education.
* Safer recruitment practices.
* Specialist training and continual professional development of staff teams.

Spark of Genius offers fundamental core services:

* Residential Care
* Education
* Crisis Intervention
* Adult Support Services and Community Support

Each core service is fully integrated so that a young person is able to transition smoothly between services at different points and developmental stages in their lives. Our model of child care offers a unique opportunity in our ability to completely personalise a package of care and education to meet the unique needs of each child being looked after at Netherton. Where possible, we endeavor to prepare the young person for integration back to their family environment and community. Over the last ten years, as an organisation, we have developed a comprehensive range of services for children who require specialist care and expertise which is unavailable within their local authority provision.

We aim to provide an optimal care setting for children in a group living environment and recognise that a key element of working with a diverse age range is to ensure robust safeguarding and in the meeting of different developmental needs.

We ensure this through:

* Expert assessment of need.
* Ensuring that all care plans and placements are appropriate for the care environment through careful placement matching on admission.
* Creating a culture of support within the peer group environment
* Ensuring that all practitioners are aware and respond appropriately to the needs of the different age groups and developmental stages (training is specific to the age ranges and range of needs within the house at any time).

We have developed a staffing structure which consists of three teams of three staff on shift at any time on a rotational basis and two wakened night staff to meet the child’s needs when at occupancy. We will increase staffing wherever required according to the needs and demands of the group.

**b) Spark of Genius ~ Ethos and Philosophy**

The Health and Social Care Standards identify five core principles which contribute to quality care practice in all residential settings, these are:

1.Dignity and Respect

2. Compassion

3. Be included

4. Responsive Care and Support

5. Wellbeing

Spark of Genius seeks to promote all of these principles at all times, by way of the following examples of good practice:

**Dignity and Respect**

* Spark of Genius supports, promotes and complies with the European Convention on the Rights of the Child.
* Staff have an active awareness of each young person’s child’s racial, cultural, religious and dietary needs, enabling the celebration of differencefor all.
* Spark of Genius uses techniques for managing young person’s behaviour based principally on positive reinforcement and reward, avoiding punitive measures in reaction to negative behaviour(s), so that young people can learn from their mistakes and from the pro social modelling of staff and the adults around them.
* Information about all young people will remain confidential; information about one young person will not therefore be disclosed to another, or to any inappropriate source without permission.

**Compassion**

* All young people will receive sensitivity in practice, especially when dealing with personal issues.
* Spark of Genius provides a living environment and operational culture which places the needs of the young people as paramount, above all others.
* Care is taken to ensure that a homely environment is maintained, and the

home does not develop an overtly institutional feel

* Spark of Genius actively promotes family contact, as appropriate and as agreed in the Care Plan for each young person.

**Responsive care and support**

* Spark of Genius provides a living environment and operational culture which encourages the development of self-confidence and allows young people appropriate opportunities to take some calculated risks within their learning journey.
* At Spark of Genius, each young person is able to access and record in their own personal file.
* Spark of Genius has developed an independent living skills programme, for young people to use in their learning journey towards independent living.
* The provision of clear information about how to complain or to resolve minor issues is available, to all young people, at all times.
* All young people have access to an independent advocacy service including the provision of a free-phone telephone service and text helpline to senior managers.

**Be Included**

* Each young person is encouraged to personalise their own bedroom within reason.
* New young people (following initial settling-in) will each be encouraged to personalise their own room.
* Young people are actively encouraged to share and influence (age appropriately) the day-to-day routines and practices within the house through a variety of means, including attending residents meetings.
* Young people are encouraged to exercise their own religious and cultural preferences.
* Young people are actively encouraged to partake in a wide variety of leisure activities.
* Each young person is given the opportunity to actively engage in, and influence the planning and delivery of services for them.

**Wellbeing**

* Spark of Genius provides a safe physical environment.
* Spark of Genius actively promotes social learning, so that all young people can learn to understand their rights and responsibilities within the home, within the community and towards others.
* All young people are made aware of how they should expect staff to behave, and what they should do if this is not their experience.
* All young people are provided with guidance and support, which informs them about how to influence decisions about their future.
* All young people are provided with information about the independent advocacy service and of how they can pursue a complaint (both formal and informal).
* A system of care planning and reviews (LAC system) is used throughout to ensure that service provision most appropriately meets health, education and social needs in order to maximise the future life chances for each young person.

**c) Aims, Objectives and Ethos of Netherton**

**Netherton** is a residential children’s home which is managed by Spark of Genius; this is one of eighteen residential houses throughout England and Scotland. Spark of Genius offers residential care for no more than six young people, within small homes in semi-rural areas. Netherton offers accommodation for six young people with the use of an independent cottage within the grounds. Our houses are selected on the basis that we ourselves would be happy to live in them and they are of a very high quality and specification. We firmly believe that residential care should be viewed as a positive choice for those young people who have to live away from home.

Netherton is a residential service for children with emotional and behavioural difficulties who need medium to long term specialist care but we do on occasion cater for respite or short stays. Education is provided at one of our learning centres located nearby and our young people travel to school and back every day with Netherton staff; we also support our young people in attending mainstream or alternative education, training or work placements wherever possible.

We are able to provide an innovative range of services to meet the individual needs of children and young people and we strive to:

* Create a warm, family environment without the emotional intensity of the original family home. To achieve this each young person’s opinions are central to the house’s operation and we endeavour to democratically agree any changes. Young people are regularly consulted during daily discussions (house meetings) in 1:1 key time and during QI or SCSWIS visits.
* De-institutionalise the house by creatively challenging the legislative requirements for children’s homes (minimising signs and instructions, avoiding jargon and terminology, limiting ‘official visitors’ to the house and by applying a parental perspective to all aspects of care).
* Maintain close links with sporting and leisure clubs, community projects and encouraging each child to participate.
* Support each young person in maintaining cultural and religious affiliations through the many links we have created in the local community. Our diverse group of staff will encourage each young person to observe, celebrate and share their beliefs and heritage through educational projects, group discussions and creative arts.
* Offer a fair gender balance within the staff team in order to promote appropriate pro- social modelling and good role models of both sex.
* Support each young person in the development of adaptive coping strategies and self-care.
* Ensure that there is always a team of adults available who work in line with the philosophy and beliefs of Spark of Genius in order to achieve consistency of approach, supporting the development of resilience and internal focus of control.
* Consistently train all our staff in knowledge and skills to improve and support the development of resilience in young people.
* Ensure that Netherton provides an experience which is caring, structured, holds high expectations for children’s behaviour and encourages participation and empowerment throughout the home.
* Adhere to robust pre-admission planning and initial assessment processes.
* Provide intensive, bespoke packages of support – this can be enhanced if a placement appears to be at risk.
* 24 hour supervision with wakened night staff
* On-call system to ensure 24 hour safeguarding support

We do this by:

* Empowering children to participate in the operational management of the house (house meetings and feedback during key work sessions).
* Young people participation in decorating/personalising home and personal space - through suggestion forms, keytimes, young people’s meetings and one to one sessions.
* Spending time playing and sharing fun activities.
* Seeking opportunities to show children we care and they matter by being affectionate in as many appropriate ways as possible.
* Being consistent in our behaviour and our expectations.
* Providing comfort during difficult times.
* Modeling and promoting appropriate physical contact. This will be ‘prescribed contact’ which will entail hugs, handshakes and tactile gestures to convey warmth and sincerity; staff are trained to recognise what appropriate contact is and when to give it.
* Encouraging relatives and friends to visit the house to promote the development of external relationships.
* Endeavoring to create relationships with children’s families (care plan permitting) so that we can facilitate, support, monitor, report and assess family contact.
* The house has a dedicated lounge for the purpose of family visits and reviews which allows for privacy without impinging on other residents.

We place great value on collaborative working and we have strong links with Social Work, Psychological Services, CAMHS, Health professionals and many other external agencies. Working with the parents and carers of young people in our care can positively affect outcomes for the young people therefore we are committed to the promotion of home contact if this is appropriate. We agree contact arrangements with the case holding Social Worker and the arrangements for managing contact are clearly set out in the child’s care plan. Our aim is to support the child, significant others and the placing authority with contact arrangements; and this can be done by providing transport, making space available within the house or by supervising contact if deemed necessary. Our staff team will write up and provide feedback of any observations noted during periods of contact and we will raise any issues which may have arisen, as well as offering advice on adapting and supporting contact arrangements which leads to enhanced and positive experiences for the young person.

Using a nationally acclaimed parenting programme adapted to include the core aspects of our ‘Every Second Counts’ approach; our psychology team can deliver a programme to parents which reduces the impact of previous negative family dynamics. This greatly improves relations on home contact and helps to prepare the family and young person for the possible reintegration into the family home if this is possible.

Netherton will not tolerate any form of discrimination, injustice or inequality. Staff are committed to the elimination of all forms of discrimination and to creating equality of opportunity for everyone, regardless of their gender, race, disadvantage, disability, culture, religious beliefs, age, sexuality or social class. Staff will receive training and support to raise awareness of discriminatory practice and the house has a robust ‘Anti-Discrimination’ policy which all staff will be familiar and confident with. Staff will attempt to build an in-depth understanding and knowledge of each young person so that their insights can be employed in subtle and thoughtful ways to ensure that the child is getting feedback which ensures that they feel valued.

**d) Netherton Service Outcomes**

The outcomes we aim to achieve for our young people are:

* To feel safe and valued within a warm and nurturing environment.
* To be looked after by an appropriately skilled and caring staff team.
* To have continuity of care
* To actively learn according to their age and stage of development.
* To be encouraged to develop their own identity, enjoy new experiences and to develop a wider social network.
* To participate in local and wider community based leisure activities.
* To participate in a wide range of activities which promote self-esteem and confidence.
* To develop independent daily living skills such as cooking, personal care and safety.
* To sustain and develop new skills to improve their quality of life.
* To engage and develop new friendships.
* To eat healthily and enjoy a wide range of activities which promote good health and wellbeing.
* To have the opportunity to influence decisions which affect them.
* To participate in an active role in the planning and delivery of the service.
* To participate in educational sessions which support the 24 hour curriculum.

**e) How the Service Meets these Outcomes**

At all times, we aim to provide a safe and stimulating environment for all of the children and young people placed in our care. The service will focus on delivering realistic and achievable outcomes for children and young people and will follow the National Minimum Standards. The Registered Manager and staff team will ensure that safeguarding activities are embedded in the service and health & safety legislation are adhered to.

The service is regularly inspected and monitored by:

* Regular Quality Assurance inspections by Spark of Genius external managers
* SCSWIS Care Inspections
* Health and Safety inspections
* Food Hygiene inspections
* Regular, statutory service of equipment inspections

**f) About Netherton, Facilities and Recreational Activities**

Netherton is a large, attractive family house set in its own self-contained grounds as a detached property, in a desirable countryside area within the small rural village of Ochiltree, East Ayrshire. The grounds themselves have a winding driveway leading to the entrance, a central courtyard and considerable space to the side and rear of the house for play, outdoor activities (trampoline, swing play area) and relaxation. There is a separate decking area which provides a space for a sensory garden.

Within Netherton grounds there is an independent cottage for one. The cottage is a bespoke needs led service consisting of an open-plan lounge & kitchen area and double bedroom with en-suite. The cottage can be used as a starting point for developing independent living skills or as a fully supported singleton placement. Young people placed within the cottage are encouraged to think of Netherton as a whole and to utilise the amenities and services that the main house offers. The close proximity to the main house ensures robust risk management and care planning. The staff group work between both the main house and the cottage ensuring a consistency in approach and a transparency in skills and work ethos.

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The house is exceptionally well maintained, fully equipped, warm and homely throughout. Within the house, there are very spacious communal areas and five large double bedrooms.

On the ground floor of the house

* Large main lounge/games room
* Smaller games room
* Conservatory/study area
* Well equipped Kitchen/dining room
* Utility Room with Laundry Facilities
* Fully equipped bathroom
* 3 bedrooms
* Staff offices

Upstairs:

* 2 Bedrooms
* Toilet/shower room
* Towel/linen cupboard

There are many opportunities for participation in a wide range of recreational and leisure activities in the geographical area surrounding Netherton. There are numerous amenities close by in Cumnock or Ayr including access to shopping, local parks, cafes/restaurants, swimming, bowling, cinema, libraries, horse riding and go-karting; these activities are all within a short travelling distance and staff will support young people in their chosen recreational activities. We will also encourage our young people to visit places of interest, to go for nature walks in the local countryside, and to join clubs and groups according to their personal preferences and interests.

Netherton also has a local Animal Therapist who attends Netherton twice a week where the young people will participate in activities with the animals (dogs, rabbits, reptiles). This therapy can help our young people reduce anxiety, provide a calming effect and learn our young people empathic and nurturing skills. Young people also have the opportunity to achieve a recognised qualification with the Animal Therapist volunteering at the local nursing home.

The Netherton staff team will encourage all of our young people to try out new things and to experience new challenges, learning across a 24 hour curriculum, broadening their own expectations and to successfully achieve.

**g) About the Children who will live at Netherton**

# **Admission Criteria:**

|  |  |
| --- | --- |
| **Age Range** | 10 to 18 years |
| **Gender** | Mixed Gender  |
| **Numbers** | Up to five young people in main house, one in cottage |
| **Range of Needs Able to Accommodate** | Social, Emotional and Behavioural ProblemsComplex needs |

**h) Admission Procedures and Transition Planning**

We accept placements for children and young people aged between 10 -18 years who will benefit from living within a residential group living environment. The risks and needs of these children are not at a level where an individual placement is required, and there are no critical issues which would illustrate unmanageable risks to other children/young people already in placement.

All admissions are undertaken following an in-depth assessment of needs and risks. Where any risks are identified, these are not seen as inhibitors for placement, but are considered on the basis of the ability to safely manage risk and to put appropriate support plans in place. However, of paramount importance is the safeguarding of children and young people in our care, and therefore we would not accept a child into placement who may pose an unmanageable risk to themselves or others (e.g. active, ongoing suicidal ideation and behaviours where the child requires to access tier 4 CAMHS).

Spark of Genius believes in developing child-centred, bespoke packages of care and education and therefore we ensure that we can meet the needs of the child being placed with us and also the needs of the young people already in placement.

We accept same day placements if it is felt appropriate and that a ‘quick’ transition will benefit the child; providing the objectives of the placement are aligned with the house’s purpose, and where appropriate planning can take place. We will also ensure that this does not impact on the current group of young people.

Once a placement has been agreed the process of 'joining' the house is carefully managed in line with attachment informed practice as we fully recognise the importance of pre-placement planning to minimise any possible anxiety and trauma. The young person is very much involved in the planning of his/her transition alongside the local authority and this is carried out at their own pace, in line with their own individual needs.

This process will routinely involve visits to the house, having lunches/dinner, seeing their room, making choices about their own furnishings and decor and spending time with other children/young people and the staff team. This ‘positive claiming’ process helps the young person to feel that they ‘belong’ to the house and that their choices and views are firmly valued.

Whenever possible; a house visit will be arranged by the Registered Manager and/or key worker to visit the child/young person in their family home or previous placement, to prepare them for the transition.

We will work very closely with the referring Social Worker to gain all of the information required to enable a comprehensive, formal assessment of risk to be completed and to devise an initial ‘Care Plan’ which will clearly outline the purpose and aims of the placement beforehand. A designated key worker will be carefully matched with the child; they will meet with professionals, previous carers and any other significant adults to obtain as much information as possible about the child in order to create an accurate assessment of current levels of understanding and functioning. A young person profile will be written which details daily routines, strategies for behaviour management, likes and dislikes and any potential risks and this will ensure consistency of approach by the staff team following admission.

A pre-admission planning meeting will always take place prior to admission, in exceptional circumstances, this will take place at the time of admission, or will be arranged to be held within the following 72 hours.

## **Emergency Admissions**

We understand that it is not always possible to plan placements when a crisis situation develops. The need to act quickly in order to meet the young person’s need is paramount and therefore we are able to accommodate situations like this as quickly and as smoothly as possible if necessary. Emergency placements are available within Spark of Genius, however we would always like to be notified at the earliest opportunity so that we can manage the transition as effectively as possible whilst minimising any stress for the young person.

In addition to the aims, philosophy and remit of the home and focus of practitioners, transition and exit planning is discussed from the onset of the placement. Our role is to support all children and young people where possible to attain a positive transition to:

**Prepare for Independence**: All staff are aware of the requirements of pathway planning and this is an integrated part of staff training at Netherton. Staff will ensure good multi-agency working and attainment of a young person’s goals in this area and this is integrated throughout our work in respect of vocational training, social and life skills work.

**Return Home:** Staff will work closely and sensitively in supporting children to return to their family and community and to provide outreach support services where required.

**i) Care Planning and Outcomes Measurement**

Each young person will have their own personal plan and action plan, which addresses their particular needs with regards to health, education, emotional and behavioural development, identity, religious and cultural beliefs, family and social relationships, social presentation, communication profile and self-care.

Identifying and improving the outcomes for each young person is a priority area and primary task within Netherton, encompassing the SHANARRI indicators.

We maintain this focus by utilising:

* Group discussion, case studies and consultation.
* The young person’s views, wishes and aspirations.
* Individual placement aims, key tasks, objectives and timescales. These are updated as the child develops and their progress is evaluated.
* Educational attainment.
* Health checks and specialist assessments.
* Structured assessments to chart progress and highlight areas for development.

This data will be analysed on a regular basis by the house’s management team and this will then inform updates to the care plan, statutory reviews and practice. The child’s progress within their care plan will be informally reviewed through internal auditing and also discussed formally at regularly arranged reviews and professional’s meetings. This is an opportunity to look at the existing plans in place for a young person and the service which they are receiving. Following these reviews, the care plan can be amended to take into account any changes in circumstances, concerns or issues.

**Access to Records**

Except for information/material held in the confidential section of their files, children will be actively encouraged to take an interest in records held on them; to be involved in the personalisation and writing of their files and to read and comment on them. Any information held on a child’s file which has been written by a third party or does not have the permission of the author to share will not be shared with the child, and will be held confidentially. Before records or files are shown to children, consideration will be given to the likely effect of sharing the information. However, all information contained outside the confidential section is normally accessible. If in doubt or if there are concerns about the likely effect on the child, the supervisor or manager will be consulted.

Should staff need to share information provided by previous carers or third parties they will:

* Read the records/reports beforehand;
* Speak to the authors if possible;
* Collate the records in chronological order;
* Give thought to what questions the young person may ask;
* And/or what other information may be required;
* A note should be placed on the Daily Records each time a child has access to records or his/her file.

**j) Safeguarding Children and Young People**

All staff will endeavour to build warm relationships to create emotional security in the belief that children are more inclined to seek understanding of past experiences from a secure position.

We will we do this by:

* Spending time playing and sharing in fun activities.
* Seeking opportunities to show children that we care and that they matter by being affectionate in as many appropriate ways as possible.
* Being consistent in our behaviour and our expectations.
* Providing comfort during difficult times.
* Modelling and promoting appropriate physical contact; this will be ‘prescribed contact’ which will entail hugs, handshakes and tactile gestures to convey warmth and sincerity.

The key worker will ensure that:

* The child is registered with local health services and attends all appointments.
* The child is supported in attending any prescribed therapeutic services.
* The social worker maintains regular contact and ensures statutory reviews are upheld.
* The care plan and individual risk assessment is kept up to date and adhered to.
* That an individual health plan is maintained which will chart medical history, monitor personal care and raise awareness of physical, emotional and sexual health issues.

All staff in the house will receive training in the delivery of sexual health advice, the dispensing of medication and dealing with issues of substance misuse. The reporting protocol is displayed in offices with clear guidance on the reporting of incidents being given to every child within the ‘Welcome Brochure’. Staff can refer to policies and ensure use of “record of substance misuse” forms. This is reinforced during group discussions, 1:1 key time and on notice boards. This encourages secure attachments and helps to build warm and nurturing relationships with staff. At Netherton a register is maintained of all visitors; anyone who is unknown to the staff team is required to provide official identification.

We will ensure that we protect each young person from teasing or bullying by assessing the potential risks and by challenging **all** occurrences. Every incident and complaint will be recorded, investigated and reported to the placing authority. Support will be given to both the victim and the young person who may have caused the distress. The home has comprehensive ‘Safeguarding’, ‘Suggestions and Complaints’ and ‘Anti-Bullying’ Policies which all staff are familiar with. Additionally, ‘child friendly’ versions are available.

All staff; receive training to cover these areas.

* Safeguarding
* How to deal with a Child Protection disclosure
* Multi-agency commitment
* Internet Safety Policy – monitoring and support and awareness raising
* Promoting awareness of personal safety via discussion, learning resources, role modelling, guidance and encouragement
* Aim to reduce absences/missing young people
* Risk assessment compilation
* Safer recruitment checks
* Adequate staffing levels
* Staff training and development
* Monitoring of visitors and home contact supervision

Staff always listen to children and young people and take seriously any concern or allegation which is made. They are careful to avoid leading questions or promises of confidentiality. The manager will maintain regular contact with the Independent Reviewing Officers and will discuss any relative issues with regards to homes with them. Any significant event will be reported to SCSWIS. The manager will maintain contact with the Child Protection Officer (CPO) and Local Authority Designated Officer (LADO) in relation to any issues or allegations related to staff.

## **Managing Allegations**

The Registered Manager is responsible for coordinating any Child Protection referrals, concerns and allegations. Spark of Genius has a comprehensive policy which is referred to by all staff and which contains the necessary guidance and instruction. Once a concern or allegation has been made or raised – the Registered Manager will inform the organisation’s Child Protection Officer (CPO) and then will notify and co-operate with the Local Authority Designated Officer (LADO) in the area where the allegation/concern is suspected.

The LADO will advise on the actions/measures that must be taken including notifications to the following:

* The Child(ren)’s Social Worker, and come to a decision about notifying parents and any actions that need to be taken to protect the child(ren) e.g. whether it is necessary to change placements;
* The Regulatory Authority, if a Child Protection Enquiry is initiated;
* Referring the member of Staff to the Independent Safeguarding Authority

In consultation with all of the agencies (e.g. the Children’s Services/LADO, relevant Social Workers and the Regulatory Authority), decisions will need to be taken about the ongoing safety/placement arrangements of the Child(ren) and the alleged perpetrators e.g. it may be necessary to move/ or suspend staff or move/transfer children to another house or placement. If such a decision is made, the Independent Safeguarding Authority will be notified, in consultation with the LADO.

Staff are trained within mandatory safeguarding and child protection training on how to respond to allegations made by children in their care and this includes how to respond verbally, how to record and the reporting structures they need to operate within. The placing authority of each child placed will be made aware of the need for such procedures and enter into an agreement with the Registered Manager as to how these will be used when the child is placed.

**Sexual Exploitation of Young People**

With regards to sexual exploitation, we are very proactive and will focus on early identification and intervention strategies in working with young people who may be deemed to be at risk. We are aware that all vulnerable young people, both male and female, are at risk of sexual exploitation, therefore we will raise awareness and protection of all of our young people will be our main aim. Any young person thought to be at risk of sexual exploitation will be assessed using the Spark of Genius in-house risk assessment tool, with appropriate measures put in place, in conjunction with local authorities, in order to safely manage the placement and progress the placement plan.

**Threat of Online Sexual Exploitation of Young People**

Spark of Genius are aware that there is a serious threat of the young people being exploited online and as such we are committed to implementing the framework set out by The Child Exploitation and Online Protection Command (CEOP). We do this by ensuring staff are armed with the knowledge to identify the young people who may be vulnerable to exploitation, and know what to do when they are identified. There is an organisational commitment to implementing the following: Working in partnership, staff training, IT policies, increasing the young people’s knowledge, increasing the young people’s resilience and maintaining a commitment to the principles set out by CEOP.

**Threat of Radicalisation of Young People**

Spark of Genius are aware of the serious threat of young people becoming radicalised and as such we are committed to to implementing the Prevent Strategy set out by HM Government. We do this by ensuring staff are armed with the knowledge to identify the young people who may be vulnerable to radicalisation, and know what to do when they are identified. There is an organisational commitment to implementing the following: Working in partnership, staff training, IT policies, increasing the young people’s knowledge, increasing the young people’s resilience and maintaining a commitment to the principles set out within the Prevent Strategy.

**Gang Activity**

Spark of Genius are aware that when a young person goes missing they may become involved or associate with ‘gangs’; and we will work with the young person to raise their awareness of the dangers of becoming involved in ‘gang cultures’. We will support all young people who are already associated or a member of a gang, to protect them from the associated risks of gang activity. Spark of Genius recognise that friendships within groups are a normal part of growing up, and these groups must be distinguished from ‘street gangs’.

We will:

* Make a return home a positive experience for the young person
* Take time to listen to young people
* Raise awareness of ‘risky’ behaviours
* Educate young people about ‘healthy relationships’’
* Find ways to work with the ‘push-pull factor’ for going missing by listening and talking to young people when they have been missing from placement.
* Support young people in making positive attachments and in building relationships within the house using our ‘authentic warmth model’ of working with young people
* Support building self-esteem in young people
* Address any issues of bullying of young people
* We will with a restorative justice approach
* Give young people a voice and to support them in feeling safe, to enable them to speak out, and to disclose if they are being sexually exploited
* Ensure that all the young person’s medical needs are attended to
* Be aware of the difference between young people gathering together to socialise and gang membership.

**k) Consultation with Young People, Families and External Agencies**

Each young person will have a designated key worker who will be carefully selected due to their similar interests and proven ability in establishing a positive and strong relationship with their keychild. They will use attachment informed practice to make connections and create bonds of attachment with the young person.

They will be supportive, work closely with the social worker and family, familiarise themselves with the child’s likes and dislikes, organise their medical and health appointments, be responsible for the upkeep of case files and schedule weekly one to one keytime sessions to ensure that the young person is progressing, content, making progress and achieving the goals within their care plan.

We have daily informal opportunities to meet as a group over meal times to enable everyone to talk about their day, resolve any issues which may be “around” and to discuss plans and events. This is complemented by formal opportunities such as weekly children’s meetings with an agenda, part of which is set to address things such as choosing menus, activities etc., and also to address any points which the young people may wish to add, the agenda is coordinated by the nominated house representative.

We carry out annual stakeholder surveys every April which includes electronic employee surveys, young people questionnaires and surveys sent to all parents/carers, external agencies and professionals. A response leaflet is created using a ‘You Said, We Did, We Plan to…’ format and this is shared with all participants.

There is a formal complaints and suggestions system that the young people and their families may use if they wish to address a particular concern or make a suggestion for improvement. This is usually addressed by the manager but can be referred to an external complaints person if the young person is not satisfied with the outcome. The external complaint officer for Spark of Genius is Managing Director, Zak McIlhargey and the children can also have independent access to this person.

**l) Anti Bullying Procedures**

Bullying at Netherton will not be tolerated; and within the home we have a clear ‘Anti-Bullying’ Policy. A copy of this is available for young people to access at any time and the ethos of the house is such that an open and honest culture is promoted. If bullying does occur, our focus is upon educating young people on what bullying behaviour is; how their behaviour was; or could be perceived as being bullying; and giving the young people different strategies to try and to address their presenting behaviour and responses to others. At times bullying behaviour can be resolved as a group through house meetings, bullying workshops with staff and young people and restorative meetings may need to be arranged between the young people involved. At times consequences are given and, or, reparation work can be undertaken, bullying is also addressed in weekly key work sessions in collaborative working with education colleagues.

**m) Promoting Cultural, Linguistic and Religious Needs**

As part of the implementation of our ‘Equality and Diversity’ policy, young people resident at the house are encouraged and supported to pursue any religious practice of their choice. Information about local centres of worship including Mosques, Temples and Churches of different denominations will be provided by staff, and young people wishing to participate in their respective religious practice will be fully supported by staff to a place of worship.

Within the house, young people are given privacy and space to follow their religious beliefs e.g. private time to pray is made available as well as the provision of relevant literature about different faiths. The quiet room in the house can be used as an area for mediation and prayer as well used for recreation and other necessary meetings. Staff will ensure that food and cooking arrangements are sensitive to different cultures and belief

**n) Anti-Discriminatory Practice**

Staff will provide assurance to all young people in our care about our commitment to challenge and to remove any forms of individual, institutional or structured discrimination, whilst promoting an awareness of anti-discriminatory practice through ongoing training and support. Set out below are principles which we aim to adopt, communicate and implement in the house:

Principles:

* Within Spark of Genius, young people should not be discriminated against for any reason.
* Racist behaviour will not be tolerated and any such behaviour will be challenged and dealt with appropriately.
* Sexist attitudes will be challenged and discussed.
* No pornographic material will be allowed within the house, and no books or pictures deemed offensive to women or men will be displayed.
* No young person will be excluded from a house because they are disabled, unless the layout of the building precludes them from physical access.
* Staff will not discriminate in their treatment of young people on the grounds of their disability or any other reasons.
* Staff will promote an awareness and understanding of disability in young people in their care and therefore work towards ensuring the best positive outcomes for individuals and others.
* Stigmatisation of any young person and for any reason is totally unacceptable.

**o) Children Missing from the Home**

We work very closely with the local police to utilize protocols and policies in relation to the “traffic light” code system. Our procedures clearly interface with children’s individual care plans to set clear expectations for each and every child in care. Spark of Genius is aware that when a young person goes missing or runs away regularly from the home or school; this could be an indicator that the young person may be becoming involved in sexual exploitation or gang activities. Spark of Genius will work with the Local Authority and Police to address this immediately, sharing information to ensure that we find a way to encourage the young person to make alternatives decisions.

Above all, we will:

* Maintain contact with the young person, where possible, via phone or text.
* Actively search for the young people where appropriate alongside the Police.
* Engage in a one-to-one discussion with the young person about their whereabouts, and let them know that we are concerned about them.
* Support the young person in building trust and making positive ‘attachments’.
* Make time to listen and understand each young person’s self-perception and seek to empower them in their lives (internal focus of control).
* Encourage young people to make safe choices and to minimise any potential risks.
* Promote the experience of success by setting attainable targets and celebrating achievements.
* Ensure each young person has a clear understanding of the need to maintain behavioural boundaries.
* Regularly review risk assessments and Care Plans.

Robust risk assessments are in place for all young people to minimise risk and good staffing ratios are observed. There is a clear procedure which is to be followed in the event of a child going missing. Staff are familiar with this procedure and a copy may be made available to parents/carers if they wish. When the child returns to the house, staff will notify the Police, the social worker, team manager, on call manager and any other significant adults.

**p) Suggestions and Complaints**

Netherton has a clear and detailed policy regarding suggestions and complaints, and all staff and young people are familiar with these processes. There are child friendly individual suggestions and complaints leaflets designed by our young people themselves and information on these processes is detailed in the Young Person’s Guide. We have an ‘open door’ policy in which young people are given the opportunity to air grievances with management and staff, in group discussions, during 1:1 key time and through their social worker, advocates and child protection agencies. Young people also have access to a telephone at all times (independent advocates and helpline numbers are prominently displayed). There is also a free text helpline for young people to use if they wish to make contact with external management.

Netherton will be visited by senior management every quarter for an internal inspection and biannually by SCSWIS. Parents may also contact SCSWIS directly if they wish to make a complaint.

**q) Emergency Procedures**

Health and Safety issues are given the highest priority. Whilst all care is taken with regard to health and safety, unforeseen emergencies can occur. If this should happen, staff will remain calm and follow procedure. Staff are clear about how to contact emergency services and how to contact senior and emergency support staff out of hours. Any emergency situation will be notified to SCSWIS.

The building is equipped with a fire alarm system, there are clearly identified escape routes and all firefighting equipment is checked in accordance with regulatory requirements.

In addition

* Staff keep up to date with and take part in fire drills as required
* Any sessional or agency staff are given fire instruction at the commencement of any shift.
* All children are given fire instruction quarterly.
* Any new child admitted is given fire instruction at admission
* Visitors to the house are given fire instruction as appropriate to the length of the visit
* Fire drills occur both planned and unplanned twice a year across all shifts.

A fire drill is conducted within the first week whenever a new child has been admitted to test and assess their understanding of instruction, and response to an emergency evacuation. There will be illuminated, clearly signed fire exits and the signage within the house indicates the route to be followed. There is emergency lighting which is inspected and tested in accordance with regulatory guidelines. There is a designated fire warden and person who is responsible for fire procedures identified on each shift.

If for any reason the building has to be evacuated, the young people will be moved immediately to the Compass Centre and staff will have a set of keys and access to the code in the event of this being necessary.

**3. Promoting Positive Behaviour**

All of our work is underpinned by best practice and available guidance and as an organisation we feel it is imperative to maintain a progressive knowledge of informed behavioural management practice models; we adopt Therapeutic Crisis Intervention (TCI) as our behaviour management model. To support each young person in developing adaptive coping and self-management skills all staff are trained in this accredited and advanced training programme. The core of this training is to provide care workers with the skills and knowledge to support and teach young people positive responses to any difficult situations and environments.

This training teaches staff to:

* Prevent and/or de-escalate a potential crisis situation involving a young person
* Safely and therapeutically manage a crisis situation
* Be able to help children and young people improve their coping strategies
* Initial training over four days and then refresher training in line with policy
* Competency checks will be carried out and assessed through practice observation and in debriefing/post crisis sessions following any incidents.

The main focus of this training is on teaching staff to de-escalate potentially volatile and violent situations using their relationship with the young person and the behaviour support techniques taught on the training. The framework highlights to staff the most important tool they have when working with young people is themselves and treating young people sensitively, consistently and in a caring way is the single most important contribution we make.

The framework puts huge emphasis on de-escalating situations in the early stages of crisis however in cases of extreme behaviour which may result in physical harm or serious damage to property, and when all efforts to exert control have been exhausted, adults are taught in the training to ‘safely hold’ a young person as a last resort to keep them safe. Physical restraint will only be used if it forms part of the care plan and has been agreed by the placing authority and has been discussed with the young person on admission.

The Individual Crisis Management Plan (ICMP) alongside the risk assessment and management plan will detail the best intervention strategies to employ in order to avoid physical intervention and to diffuse any challenging behaviour; this is updated every three months as a minimum and always following any serious incident or change in circumstances. The ICMP will indicate whether a young person would need to be prevented from leaving the home, this would be based on clear risk assessment that they or others would be placed at significant risk. This will be agreed with the placing authority as part of the care plan for the child. This may include the local authority, placing authority, family members, transport and local police. If a young person leaves the house without permission then an individual reporting protocol is in place which reflects their individual risk assessment and care plan goals.

Our positive behaviour reinforcement reward systems are key in managing and promoting positive behaviour and are based on the sound understanding of the needs of our children, this is continually reinforced and good behaviour is always highlighted and praised. Every child has a bespoke plan developed based on their own areas of difficulties and strengths which we wish to continue to develop; any consequences and rewards are reviewed by the Registered Manager to ensure that they are age and stage appropriate.

# **Child Centred Practice**

Experience in the residential child care sector has shown that simply containing vulnerable young people is relatively easy. The challenge is to provide a healing therapeutic environment which introduces a different belief system for these young people. These beliefs about themselves others and the world can transform the inner thinking of the young people and consequently impact positively on their behaviours.

This long term transformational change is effected through staff expertise in the use of the Every Second Counts (ESC). Staff teams are trained in ESC which incorporates theories including Rogerian counselling, NLP, Change Theory and Positive Attribution Theory. Put more simply, everyday interactions at the park, in the car or in the supermarket become opportunities for dynamic change in possibilities for a young person. The creation of a therapeutic environment where young people can learn to trust themselves and others effectively promotes long term change in the lives of these disrupted and vulnerable young people.

The Every Second Counts approach was developed in response to an awareness that for some young people traditional one to one ‘talk therapies’ are not the only answer.Many of our young people do not engage with adults they don’t know, nor do they have much experience of using emotional language to reflect on their difficulties. However, Spark of Genius, in partnership with a number of different partner agencies, principally local authorities, social work, education, and health professionals have used and will continue to use talk based therapies for individual young people andall young people on admission are made aware that we have a psychology team and that they can at any time request individual support from the team. For those that want to explore thoughts and feelings more directly, Spark of Genius will either directly deliver or facilitate a range of direct and online approaches including CBT, counselling, solution oriented approaches, NLP, play, group and equine therapy.



Every Second Counts is our own, in house training programme for residential workers. The course comprises of three stages, each stage providing more in depth input than the last.

Stage 1- A two day training course, delivered by specific Every Second Counts trainers. The group of trainees will be mixed in terms of experience.

The course aim of stage 1 is to provide those who work directly with young people with the necessary theory and practical advice required in order to provide safe, effective care in the first instance. While this initial introduction provides elements of theory within the content, the main theme of the course is to allow staff to discuss the role and share their experiences. There is an ideal opportunity for staff with a mix of experience to gain practical, everyday advice about their job and the challenges they face every day.

**Stage 1 Course Content**

The role of residential worker

The principles of the National Care Standards

The young people we support

Corporate parenting

Our professional responsibilities

Beliefs, values and attitudes

IPART theory

Attachment theory

Legislation

GIRFEC

Care planning

Safe care

Our professional approach

Building relationships

Residential worker toolkit

**4. Education**

Education, in all of its forms, is one of the cornerstones of personal growth and development therefore all young people are actively encouraged to participate in educational opportunities appropriate to their need(s). Each accommodated young person will have an ‘Individual Education Care Plan’ (IECP) which outlines all plans for the young person’s care and education. Where appropriate, this will also include a copy of any Coordinated Support Plan (CSP).

Spark of Genius recognises that each young person is an individual, is unique and will respond differently to various stimuli. It is imperative that any learning issues are addressed, with plans agreed for resolution prior to the admission of any young person. Spark of Genius can offer an appropriate education package designed to meet the needs of each young person living in Spark of Genius within their independent learning centres. Spark of Genius houses have a dedicated ‘study’ area for use by all young people, complete with appropriate learning equipment, a computer with Internet facilities and books. In addition, each young person has the facility for further private study in their own bedroom.

Young people will always be supported during any educational transition at both school and college and we will also work with local LEA’s to secure an appropriate educational placement for the young person based on recommendations of any statements and risk assessments.

We aim to equip each young person with the ability to manage life events so that they can deal with adversities, recognise opportunities and ultimately shape their own future for the better. To achieve this we feel educational attainment is a key factor.

Therefore we will:

* Ensure stability and continuity of care through supportive corporate parenting and the development of secure attachment patterns in order to raise self-esteem.
* Provide 1:1 professional teaching support (with the support of our Glengarnock Learning Centre) to fill gaps in learning, and to coordinate integration into any other educational placements or mainstream schooling.
* There is no time limit on this process and it is accepted that for some young people a return to mainstream may not happen; we will work with the LA to ascertain if these young people would be better suited to our Glengarnock Learning Centre. In these cases our specialist teaching staff from the school will provide a broad and balanced curriculum to ensure each young person reaches their full potential.
* Liaise daily with school and provide support by encouraging regular attendance, assisting with homework and promoting after school activities through a 24 hour curriculum.
* Ensure each young person has access to a computer and a quiet space in which to study. All bedrooms are equipped with desks and chairs, and the education centre is also available to learners out of school hours.

**5. Health**

At Netherton, we understand the value of good health and wellbeing and support our young people intensively within this focus area. Keyworkers will ensure that all young people are registered with local medical services such as a GP, Dentist and Optician within 48 hours of arriving at the home and that check-up appointments are made as part of the admission process. We promote healthy lifestyle choices on a day to day basis through a well-balanced diet and ample opportunities for physical activity. At Netherton our young people attend football clubs, army cadets, teen fit classes and participate with our local Animal Therapist who comes into Netherton twice a week. This allows our young people to have a healthy and active lifestyle whilst achieving positive outcomes.

We support young people to attend health appointments and record the outcomes of appointments, acting upon any which require a follow up. We access local external services when required including sexual health clinics, drug support services, CAMHS and hospitals. Medical consent forms are completed upon a young person’s admission to the home. Young people are educated through key working sessions, residents meetings and informal discussion regarding the importance of maintaining a healthy lifestyle.

All medication at Netherton is securely stored within the medication room in a secure medical cabinet, in line with Royal Pharmaceutical Society guidelines. All young people have their own individual health files and where applicable, a controlled drugs recording book. The young people also have individual storage boxes for the storage of their medication and these are maintained by staff and are checked against written record for accuracy. Weekly balance checks ensure that all medication is checked and accounted for.

**Consultant Psychologist**

As aforementioned, Spark of Genius provide the services of consultant psychologist Dr Marie Holmes who is able to offer a broad range of assessments, services and therapies to young people and supports to staff, and is able to link in with external agencies and local authorities as appropriate.

Dr Holmes has a Doctorate in Clinical Psychology from the University of Glasgow after working for several years in both NHS and Independent services. She has over 20 years experience working in adult mental health, patient psychiatry, autism services, brain injury rehabilitation, addictions and child and family services. Alongside these roles, Marie also spent a decade working for and providing staff training for Scotland's Breathing Space Suicide Prevention Centre.

For a full range of Dr Holmes’ counselling expertise and therapies please visit her page on the counselling directory at <http://www.counselling-directory.org.uk/counsellors/marie-louise-holmes>

**6. Staffing Matters**

**Staff Team Structure**

Registered Manager

Assistant Manager

Team of 11 staff for day shift – 3 of which are Senior Practitioners

4 Wakened Night staff

2 day shift staff for cottage

2 wakened night staff for cottage

1 Ancillary staff member for cooking and cleaning

## **Staff Team Supervision, Training and Development**

All Netherton staff are subject to a vigorous screening process prior to commencing employment in line with Safer Recruitment and Safeguarding processes. This includes verification from the Protection of Vulnerable Groups scheme (PVG), interview and a minimum of 3 references are required, however, we request references from all workplaces where an individual has worked in child care. We also require confirmation that they are not disqualified from working with children.

Staff must complete a comprehensive induction and a six month probation period. They are supervised on a monthly basis and appraised annually.

We have a robust annual training programme to prepare staff to work with children and young people aged 10 - 18yrs which includes:

Staff also attend regular supervision (formal and informal) and support with their line manager which covers any practice issues and identification of any necessary training and support required for personal development.

Each member of staff is required to register with the Scottish Social Services Council (SSSC) and complete any qualifications set as conditions within a 3 year time frame. Spark of Genius will encourage and support staff members to gain further social care qualifications.

Appendix 1 Organisational Structure of Netherton

Appendix 2 Qualifications and Experience of Management Team

**Appendix 1 Organisational Structure of Netherton**



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# **Appendix 2 Qualifications and Experience of Management Team**

## **Responsible Individual**

## Stephen McGhee

## Managing Director

## Stephen has been with Spark of Genius since 2004 after gaining an Honours degree in Business and Management and his NEBOSH qualification for Health and Safety.

## He has 16 years of experience working with vulnerable children and young people in a variety of roles within Spark from Education Assistant to Managing Director.Stephen has been central to building Spark’s reputation and quality from a small, 10 young person school with 8 staff members to a large organisation with nearly 100 children and young people in our care, a further 200 in education and over 500 staff across multiple sites. Throughout this time Stephen has led key functions such as Quality, Referrals, Health and Safety, Fire Safety, Residential Care and Education Management.

**Head of Operations**

**Scott McCulloch**

Scott has been with Spark of Genius since September 2008. He has 15 years experience working within Residential Child Care and has previously worked in a wide spectrum of settings, from independent living settings to secure accommodation settings. Scott is a qualified care services manager and also possesses his SVQ IV, SVQ III and HNC in Social Care. Scott has been an external manager for 6 years within Spark of Genius.

**Head of Children’s Services**

**Shirley Cairney**

Shirley Cairney has vast experience in the field of Residential and Education Management. She started her career in 1983 and became a qualified Social Worker in 2001. She also has her PDA in leadership and management. Shirley joined Spark of genius in September 2018, after 38 years with Children & Families in local authorities.

**Manager**

**Lesley Gordon**

Lesley comes from a custodial background having spent 8yrs progressing quickly through the grades. She commenced as an officer on the protection wing and further worked in Integrated Case Management utilising a multi-agency approach to reducing offending in conjunction with the Parole Board and MAPPA. In her latter 4yrs she achieved through merit the position of 1st Line Manager and also undertook the role of operational manager and residential manager.

Lesley started as assistant manager within the organisation and expressed at interview her desire to promote positive outcomes for our looked after children. She is driven to develop the staff group to build on their skills and confidence in ensuring our young people achieve their full potential in an environment of mutual respect. Lesley holds an SVQ4 in Management and an HND in TV Operations & Production, she is also keen to progress herself and has recently completed her SVQ4 Social Services (Children & Young People).

**Assistant Manager**

**Amanda Stevenson**

In her 10 years with the company, Amanda started out as a Residential Child Care Worker before moving onto Senior Practitioner in 2014. In December 2015 Amanda moved into her current role as Assistant Manager at Netherton. Amanda has 16 years experience in residential care settings with 6 years of this supporting young people with Autism with the National Autistic Society before moving onto to her current employer, Spark of Genius.

Amanda has completed her HNC in Social Sciences and SVQ 3 in Health and Social Care and her SVQ4 Social Services (Children & Young People). She has also undertaken part of the management PDA alongside her SVQ4 which was finalised in July 2018.

Amanda is a highly motivated and dedicated individual who strives to support and develop the staff team in line with their personal development ensuring that through supervision and support they are promoting young people daily to achieve positive outcomes in line with their individualised careplan.

**Residential Child Care Worker - Senior Practitioner**

**Lauren Gillespie**

I have 6 years service with Spark of Genius having experienced working within most of the children’s homes within Spark of Genius as full-time dayshift, I transitioned from Netherton with a young person we cared for into Adult Services for 2 years before returning to Netherton as a Night-shift worker. I have met all my SSSC conditions having my HNC Early Education and Childcare and my SVQ 3 Health and Social Care qualifications. I first began within the care sector as a qualified Nursery Practitioner working within a Private Nursery for 2 years, I then moved on from nurseries to Daldorch House School (NAS) working with young people with Autism. I was keen to develop my skills further and moved onto working within the Residential Childcare sector within Spark of Genius. I completed two years of voluntary work with Police Scotland working as a Special Constable which gave me life experience and an insight into the justice system for young offenders. I am hard-working, organised, good listener and a caring individual who is enthusiastic to continue learning and developing skills.

**Residential Child Care Worker - Senior Practitioner**

**Karen Lamont**

I have worked for Spark Of Genius based at Netherton for nearly three years and originally started working as a Residential Child Care Worker but was promoted to Senior Practitioner in August 2017. I have worked with children and young people who have been looked after and accommodated by their Local Authorities since 1999. Throughout my 19 years working within the Care SectorI I have gained a lot of experience and knowledge, and have gained my SVQ3 and SVQ4 in Social Services Children & Young People. I am a hardworking,organised person who can easily prioritise my workload and can work extremely efficiently on my own as well as part of a team. I realise the importance of my job role and am fully aware of Care Standards, Codes Of Practice etc and how they relate to my work place.

**Residential Child Care Worker - Senior Practitioner**

**Michael Kirkpatrick**

*requested*

**Residential Child Care Worker**

**Steven Cooper**

I have worked for spark of genius for ten years in total. Two years at Foxhill and eight years at Netherton. Overall I have worked in child care for seventeen years. I have a HNC in Social Care and SVQ level 3 in child care. I have done various in house training courses. I am good at building relationships with young people and staff and I am good at helping out new staff. I enjoy spending time with the young people and taking them places they have not been before for new experiences and to make good memories of their childhood. I keep the morale up within the team by telling funny jokes!

**Residential Child Care Worker**

**James Reid**

My previous experience in the care section was working with the National Autistic Society supporting young people affected by ASD. I have completed SVQ3 and HNC in social care. In my role as a residential child care worker I consider myself to be a hard working reliable and conscientious worker who is approachable to staff and young people, I can display empathy towards young people and I can work within a multi disciplinary team to deliver positive outcomes for our young people.

**Residential Child Care Worker**

**Jeniffer Sutherland**

I started at Spark of Genius in June 2008 working in our Head Office in the Administration Department. I made a decision in 2013 to have a career change and enrolled in Kilmarnock College where I completed my HNC Social Care and SVQ 3 Children and Young People. I am a team player, can work in a group environment, take lead of a shift if needed. I am confident in the work I do. Working in residential childcare is necessarily child-focused. It involves getting to know new children and helping them begin to feel secure while providing ongoing care and support to build their confidence and teach coping skills. I support rights to young people, adhere to SSSC (Scottish Social Services Council) Codes of Practice and National Care Standards and provide care as per policies and procedures within my company. I also write care plans for our young people in helping them achieving SMART deliverable outcomes while supporting them to build their confidence and teach coping skills. Our young people come from various backgrounds and I can be out and about supporting our them on activities, travel, meetings and family contact. My job can be very rewarding when I see positive progress in our young people's lives.

**Residential Child Care Worker**

**Jill Kyle**

After pursuing a career in Nursing I realised my passion of working in Childcare and began working with Spark of Genius in 2011. I initially worked in Millholm for around a month before moving to Netherton and have remained here since. I bring a great deal of nurturing to the environment I work in and thrive on the homely atmosphere within Netherton. I’m keen to continue to develop in my role as I gain experience and knowledge and my contribution to safeguarding our young people. I am committed to Spark of Genius, this is shown in my work ethic and my length of service.

**Residential Child Care Worker**

**Angela Scott**

I have been in the care sector for over 20 years and work with a diverse range of care needs. Ranging from adult, disabled, mental health, and child care.

I have gained qualifications along the way of an HNC in social care and SVQ level 3, mental health first aid.

I enjoy learning new things and always eager to move forward and progress further.

**Residential Child Care Worker**

**Nicole Lavan**

I have worked for spark of genius for three years. I have always worked at Netherton but sometimes do shifts at other houses. I have my SVQ level 3 in Children and Young people which I have gained while working here. Before I worked here I was at university and achieved a Bachelor of Arts degree in Educational Studies and I worked part time in a restaurant while doing this. I have started studying social work through the open university for my own personal and professional development. I enjoy working with the young people and seeing them develop and meet their goals. I have a lot of empathy for the young people that I work with and I promote their self esteem through social activities which allows them to develop socially and take part in the community. I am reliable, honest and hard working and I co-operate and work well as a team with my colleagues.

**Residential Child Care Worker**

**Shannon Traynor**

I’ve worked for Spark of Genius for almost 5 years. In that time, I have worked across three different houses, working with many different people both staff and young people. Every day brings a new challenge and no two days are the same. Prior to joining the company, I spent 4 years working with children and adults with autism and believe the skills developed during this time transfer well to my role at Spark of Genius. Throughout the last 5 years I’ve had many opportunities to enhance my professional development through training courses and I’m always keen to learn new skills and approaches. The best thing about working with young people is watching them grow and develop into the best people they can be and being a part of that journey is the most rewarding part of my job.

**Residential Child Care Worker**

**Andrew Freer**

I have worked for Spark of Genius for eleven years and have an HNC in Social Care and a SVQ3 in Health and Social Care. I started with Spark of Genius as a Night Shift Co-ordinator and then became a Senior/Team Leader. I now work as a Residential Child Care Worker and one of my favorite times whilst at Spark of Genius was in 2014, when I was lucky enough to take two of the young people that I worked with to Florida on a one week holiday. I have several years experience as a trainer in Every Second Counts, this is an internal training programme developed by Spark of Genius. I have previously been a trainer for Therapeutic Crisis Intervention and I was instrumental in the implementation of “feeling charts” within Netherton, these are used to help young people express their emotions during keytime sessions. Prior to working at Spark of Genius, I worked for five years in Residential Child Care at Kibble in Paisley and before that I was employed as a Police Officer with Strathclyde Police.

**Residential Child Care Worker**

**Nicole Masson**

I completed my level 6 Health and Social Care course in 2016 at college with the intent to go on and train to become a midwife. On having my second child just after the course ended I decided this was no longer the route I wanted to go down which pushed me in the direction of completing my HNC Social Services rather than Clinical Practice. During my HNC I was given a work placement at Netherton and developed real relationships with the young people, which was my main motivation for applying for this job. I applied for a job as a residential care worker before leaving as a student and came back as a bank worker over a year ago now, working shifts between Riverside House and Netherton. I then took a permanent position at Netherton. I’ve learned so much in such a short time and have realised my passion for helping young people develop themselves, and cope with different aspects of their lives. What I love about my job is that I am always learning, and every young person is totally unique. I feel I can adapt myself to work with any young person as I have so many interests including fitness, cooking, hair and beauty and art so I can always find things in common to build upon. I have recently completed my SVQ3 and I am keen to undergo more learning focusing on early intervention and/or child psychology and methods of working with young people who have experienced trauma. I look forward to a career in social care and learning along the way.

**Residential Child Care Worker**

**Vikki Cunningham**

*Requested*

**Residential Child Care Worker - Nights**

**Mollie Reading**

I joined Spark of Genius amidst lockdown for COVID 19, a time where it was easy to feel helpless and useless. I decided that those feelings were a choice and that I could put certain skills I possessed to good use to help young people less fortunate. I already had a wide range of experiences working with children and young people, predominantly in a teaching environment, with both abled and children with disabilities. However working with Spark of Genius and the young people I’ve met has given me invaluable lessons and really opened my eyes to the outstanding positive effect therapeutic approaches can have. I wish to keep learning more from these kids and the colleagues around me.

**Residential Child Care Worker - Nights**

**Frances Turnbull**

I have been a Spark of Genius employee for the last ten years, within this time I have worked within Chestnut cottage, Foxhill and presently at Netherton as a night shift worker. Within this time I have gained my SVQ3 and HNC in Child Care which gave me knowledge and a great insight as to why young people can display certain behaviours. My strengths are that I have great empathy towards others and a drive to encourage all young people I work with to achieve their full potential in all aspects of their life. I am fully committed within my role as a RCCW and work alongside a great staff team to ensure the safety and personal development of each child is met.

**Residential Child Care Worker - Nights**

**Amanda Robertson**

When I first started working with children and young people, I didn’t really know what I was doing. I just knew that I wanted to try and help children cope better with the trauma and abuse they may have suffered. My background was working with adults with learning disabilities and through working for Spark of Genius, I realised that I already had the skills, they just needed tweaked a little. Throughout the almost three years I have worked here, I have gained my HNC and SVQ and have met some wonderful young people. I hope to continue in this line of work for many years to come.

**Residential Child Care Worker - Nights**

**Amy Wilson**

*Requested*

**Cook and Housekeeper**

**Alison Dunlop**

I started with Spark of Genius over 9 years ago and have always been based at Netherton. I have my City & Guilds qualifications 706/1 706/2 in catering. I have First aid training, T.C.I training (Therapeutic Crisis Intervention), Every Second Counts training, Fire Warden training, any training that is required for my role I have achieved since working at Netherton. I strived hard to attain the healthy living award meaning changing the foods young people ate to more healthy versions and also cooking methods too. I have now achieved this twice over the last 3 years and hope to continue with this in future. I have good relations with all our young people and enjoy my role in Netherton.